

PRIVACY POLICY

Christian Vision Privacy Notice

Issue date: 11 May 2018

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INTRODUCTION

Christian Vision Europe (“CVEU”) is a UK based nonprofit corporation. Christian Vision North America (“CVNA”) is a Texas-based nonprofit corporation. Both (“CV”, “we”, “our”, “us”) aim to promote the Christian faith globally through online mass media and the support of Christian mission workers, churches, missionary organisations and mission projects on the ground. You can read more about CV by visiting www.cvglobal.co.

This Privacy Notice (in conjunction with our [Terms & Conditions](#) of Use and data retention policy, and any other documents referred to in it) reflect changes in data protection legislation within the UK / European Union and sets out how CV and its subsidiaries collect, manage, process, store and share information about those individuals who use our website(s), products and services in a fair and ethical manner. We may vary this

Notice from time to time, so please visit this page regularly to review this Notice.

PRIVACY STATEMENT

CV is committed to protecting your privacy and data security. We understand that visitors and users of our products, services and websites are concerned about their privacy and the confidentiality and security of any Personal Data provided. At the same time, we want to ensure that you obtain full value from our products, services and websites.

This policy explains how CV complies with Data Protection legislation within the UK, the General Data Protection Regulation (GDPR) which comes into effect in May 2018. This Notice covers those activities which are subject to the provisions of the laws of the EU, as applicable.

Consequently, the rights and obligations contained in this Privacy Notice (and those in our [Terms & Conditions](#) of Use and data retention policy, and any other documents referred to in it) may not be available to all individuals, in all jurisdictions. It is important to note that due to the faith-based nature of CV's charitable objectives which encourage dialogue, information you share with us, may include personal information of a sensitive nature such as (but not limited to) ethical, religious, sexual or political world views, CV will always use its best endeavours to apply high standards of data processing and security wherever we operate in the world and will ensure that we comply with any local privacy laws which apply to our relationship with you.

CV will only contact you by mail, email, telephone or SMS text message in connection with its charitable purposes, as part of our contractual relationship, with your explicit consent, or for our legitimate interests.

CHARITIES REGISTERED DETAILS

CVEU is a company limited by guarantee registered in England and Wales:

- Registered company no. 2842414
- Registered charity no. 1031031

CVEU is a Data Controller registered with the Information Commissioner's Office within the United Kingdom, registered no. Z5994665.

Our registered office address is: The Rock, International Drive Solihull, B90 4WA United Kingdom

CVNA is a 501©3 nonprofit corporation registered in the great state of Texas, United States of America.

- Federal EIN: 47-3328114

TYPES OF PERSONAL DATA COLLECTED

For the purposes of this Privacy Notice, personal data includes information about you, individually, such as your name, geographic location, address, telephone number, email address, and your personal preferences, interests (including religious views and affiliations), and other information you may share with us directly or by allowing access to personal details through social media, like Facebook, or other services that you have authorized to transfer personal data to third parties like CV.

You can visit our websites without telling us who you are or revealing personal information about yourself, including your email address.

We collect information from you so that we can:

- provide you with access to our products and services improve the products and services we offer and develop our business;
- connect you with CV church and/or ministry partners at your request;
- administer our relationship with you;

- respond to your enquiries;
- process applications for employment;
- process and respond to any complaints;
- enable us to comply with our legal and regulatory obligations;
- audit usage of our website and Apps.

See the How We Will Use Your Personal Information section below for more detail.

Special Category information may also be collected by us and includes:

- your racial or ethnic origin;
- your religious beliefs or affiliations;
- your philosophical beliefs
- your physical or mental health details.

Special Category information is only collected if necessary to any contractual relationship or with your explicit consent.

CV collects your personal information in a variety of ways, such as by email, internet access, or by use of our products or services. Collection may occur, for example, when you:

- use the “contact us” (or similarly worded offerings typically referred to as “calls to action”) portion of our website;
- ask to be contacted through other websites which we operate or have access to;
- create a personal user account on one of our platforms;
- receive and review online information about our ministries;
- apply for a position through our website;
- request resources, sign up for a newsletter or news updates, or
- correspond with a representative of CV and its subsidiaries, and/or any of our partner organisations;
- register for or attend a CV conference or event.

Whenever users visit our products or services, our servers may automatically record information for statistical purposes about your usage of the product or service, such as:

- the type of browser used;
- the referring URL;
- the IP address;
- the number and type of pages viewed;
- the date and time of visits; and
- the exit URL.

This information is not personal information and, in any event, remains anonymous. We do not link the anonymous information to any other personal data unless you have either registered with a product or service or logged into a product or service at the time of use. Accordingly, if you have not identified yourself on the product or service, such as by registering or logging in, we will not record personal data arising out of your usage of our website.

We may also collect your personal information by using social media platforms and networks such as Facebook that share or allow you to share information with us. For more information about social media platform and network privacy practices, please review the privacy policies and settings of the social media platforms and networks that you use.

Where you request information from us, we may use the email address that you provide to send you information about our ministry and resources that may be of interest to you. If you have contracted or consented to receive communications from us, such as by email, you may ask us to remove you from the list at any time using the unsubscribe instructions provided with each email or by contacting the Data Protection Officer (DPO) in the Contact Details section below.

USE OF COOKIES

Our websites uses “cookies” to collect information and distinguish you from other users

on our sites. This helps us to provide you with a good experience when you browse our sites and also allows us to improve our websites. Read more about the cookies we use in our [Cookie Policy](#).

Cookies are text files containing small amounts of information (like an anonymous unique identifier) which are downloaded to your device when you visit a website. Cookies are then sent back to the originating website on each subsequent visit, or to another website that recognises that cookie. Cookies are useful because they allow a website to recognise a user's device. Cookies do lots of different jobs, like letting you navigate between pages efficiently, remembering your preferences, and generally improve the user experience. They can also help to ensure that adverts you see online are more relevant to you and your interests.

We may use different types of cookies on our website: persistent cookies; session cookies; and third-party cookies. (Please refer to your browser's Help section for further information on controlling and setting cookies).

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some of CV products or services as effectively as they were intended.

HOW WILL WE USE YOUR PERSONAL INFORMATION

The reasons why we process, store and share your personal data and the legal basis for our doing so, is set out below.

Purpose for storing and processing data	Legal basis for storing and processing data	When and with whom
To meet the requirements of any contractual relationship or agreement with you arising out of the product or service you have requested	To meet the requirements of our agreement and terms and conditions of use.	As required; with CV organisations or min

To provide technical support to you in connection with any of our products or services	To meet the requirements of our agreement and terms and conditions of use	As required; with CV organisations or min
To meet our legitimate interest in improving CV products, services, our user experience and to develop our business (includes the ability to audit usage of our website and Apps)	To meet the requirements of our agreement and terms and conditions of use; and/or you have given consent	As required; with CV organisations or min
To establish (with your explicit consent), maintain and/or manage our relationship with you	You have given consent	As required; with CV organisations or min
To protect against error, fraud, theft and damage to our property	To meet the requirements of our agreement and terms and conditions of use and/or meet legal or regulatory requirements	As required; with gov and/or enforcement internal auditors, CV
To enable us to comply with applicable law or regulatory process (for example, we may collect personal information to satisfy the obligations imposed on us by various regulators)	To meet legal or regulatory requirements	As required; with CV organisations or min government regulato bodies, external aud legal representation
To communicate with you (with your explicit consent) about our ministry and resources, which may be of interest to you	You have given consent	As required; with CV
To respond to any complaint you may make	You have given consent	As required; with CV organisations or min
Process applications for employment	You have given consent, and to meet legal requirements	As required; with CV

Disclosure of Data

CV never shares your personal information with third parties (save as set out below), unless it is required to fulfil a contractual product or service or is a legal or regulatory requirement. In most cases you will be notified and will have the option to opt out of the product or service prior to having your personal information shared.

In order to fulfil the ministry and organisational purposes for which you provided us your personal information, it may be shared with our employees (including those in our subsidiaries), affiliates and ministry partners, and other parties who require such information to assist us with establishing, maintaining and managing our relationship with you and providing ministry products and services you request.

This may include:

- **CV Offices** – Currently in North America, Latin America, the Commonwealth of Independent States, Asia Pacific, Europe, the Middle East and Africa.
- **Partner Churches** – To handle responses, we cooperate with local churches. We process the data you submit via our contact forms on our servers in North America to be able to forward it to a church near you.
- **Overseas Recipients** – CV may disclose personal information to outsourced information technology service providers, including cloud computing providers and data storage providers, based overseas.
- **Online Advertising** – CV may promote our ministry activities and resources by purchasing advertising space on third-party websites. Tracking data collected by these third-party companies is used to decide which advertisements you see on third-party websites and applications, but does not identify you personally.
- **Other Platforms or Services** – Some CV products and services may be integrated with external services, including social media networks. This may mean that information, for instance about your interests and activities, is tracked or pulled from other places (such as Facebook). CV may also use analytics tools and services (such as Google Analytics) to track your usage of CV products and services.

As result of the above, your personal information may transit through or be collected, used, processed, stored or disclosed in both the United Kingdom and other countries, including countries outside of the European Union, under the control of CV or one of our affiliated organisations or ministry partners. Where your personal information is provided

to ministry partners or service providers, we take steps to safeguard your personal information, including entering into European Commission approved clauses in our agreements with our partners and service providers to ensure the security of your personal data, and using confidentiality agreements that restrict the use of your information to the purpose for which it is provided.

Please note that we may collect, use or disclose your personal information without your knowledge or consent where we are permitted or required by applicable law or regulatory requirements to do so.

Retaining Data

We retain personal information for as long as we reasonably require it for legal or business purposes. Please refer to our data retention policy for more detail. In determining data retention periods, CV takes into consideration local laws, contractual obligations, and the expectations and requirements of groupings of individuals based on the nature of their relationship with CV. When no longer required, personal information is destroyed in a secure manner or deleted. We also take steps to ensure that the personal information we collect is accurate, up-to-date and complete. These steps include maintaining and updating personal information when we are advised by individuals that their personal information has changed.

Security and Protection

We take reasonable steps to protect all personal information which we process from misuse, interference, loss, unauthorised access, modification or unauthorised disclosure. We are committed to ensuring that your information is secure and take reasonable steps (suitable physical, electronic and managerial procedures) to hold personal information securely in electronic or physical form and try to prevent unauthorised access. These steps include the use of Internet Encryption Software, Secure Socket Layer (SSL) Protocol when collecting or transferring sensitive data, password protection for electronic files, securing paper files in locked cabinets and physical access restrictions. Unfortunately, the transmission of information via the

internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our sites; any transmission is at your own risk.

Where We Store Data

The data that we collect from you may be transferred to, and stored at, a destination outside the United States. It may also be processed by staff operating outside the United States who work for us or for one of our suppliers. Such staff maybe engaged in, among other things, the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

LINKS TO OTHER WEBSITES

Our products may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. CV has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third party sites or services. Your ability to opt-out of a third party tool or platform will depend on the conditions governing your agreement with that third party. We strongly advise you to review the Privacy Policy of every site you visit.

YOUR RIGHTS

If you are an individual who has provided personal information to CV, you have certain rights:

Right of Access

You may request a copy of any personal information we hold about you. This is known as a “Subject Access Request”. To make a Subject Access Request, please write to the DPO using the contact details provided in the Contact Details section below and the information (where appropriate) will usually be provided within 30 days.

Right to Rectification

You may request an update or correction be made to personal information about you held by CV. Please write to the DPO using the contact details provided in the key contacts section below and the information (where appropriate) will usually be updated within 30 days.

Right to Restrict Processing

You have the right to ask us not to use your personal information for marketing purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your data or using the unsubscribe link found in the email communication you receive from us. You may also ask us to restrict the use of your data because:

1. you do think it is inaccurate, but this will take time to confirm;
2. you believe our data processing is unlawful, but you do not want your data erased;
3. you want us to stop using your data, but we have yet to determine whether your request is valid.

In these circumstances, please write to the DPO using the contact details provided in the Contact Details section below and your request (where appropriate) will usually be actioned within 30 days.

Right to Erasure

You have the right to request that we erase your personal information. In these circumstances, please write to the DPO using the contact details provided in the Contact Details section below and (where appropriate) your request will usually be actioned within 30 days.

Right to Data Portability

You have the right to move, copy or transfer your personal information to another organisation. In these circumstances, please write to the DPO using the contact details provided in the key contacts section below and (where appropriate) your request will usually be actioned within 30 days.

Use Restricted to over 16s

You may not access any of our interactive services or share your personal information with us, unless you are 16 years of age. In some circumstances, the service we offer may enable you to provide the consent of a person with parental responsibility for you. CV will make reasonable efforts to verify in such cases that consent is given or authorised by the holder of parental responsibility over a child, taking into consideration available technology.

All communications with respect to such withdrawal or variation of consent must be in writing, and it may take us up to 30 days to process your withdrawal of consent. When contacting us about your personal information, we may request specific information from you to confirm your identity and right to access, as well as to search for and provide you with the personal information that we hold about you. Your rights to personal information that we hold about you is not absolute. There may be instances where applicable law or regulatory requirements allow or require us to refuse to provide some or all of the personal information that we hold about you. In addition, the personal information may have been destroyed, erased or made anonymous in accordance with our record retention obligations and practices. In the event that we cannot provide you with access to your personal information, we will inform you of the reasons why, subject to any legal or regulatory restrictions.

GENERAL

If you have any questions about this Privacy Notice or concerns about how we manage your personal information, please contact us in writing or email the DPO using the contact details provided in the Contact Details section.

CONTACT DETAILS

Via email:

Europe – eu.privacy@cvglobal.co

North America – na.privacy@cvglobal.co –

Via post:

The Data Protection Officer
Christian Vision
The Rock, International Drive
Solihull, B90 4WA
United Kingdom

The Data Protection Officer
Christian Vision North America
2150 S Central Expressway
Suite 110
McKinney, TX 75070
United States of America